



Terms and Conditions of Service

For the purposes of the terms and conditions, 'the company' refers to All-Trade Property Services and 'the client' refers to the named person on the quotation or estimate.

The client agrees,

- 1) To provide access to electricity and water should the nature of the task require it.
- 2) That materials delivered to the work site, either by a third party, or by the company remain the property of the company until paid for in full by the client.
- 3) In the event of the client refusing to take delivery of materials, to pay for storage of the materials at the market rate, or to be liable for any return costs involved in disposing of the materials.
- 4) That once the materials have been delivered to the clients premises, the client then has sole responsibility for the security of the materials and to bear the cost of any loss of the materials.
- 5) That the company cannot be held responsible or liable for incomplete or un-started work due to circumstances beyond the control of the company.
- 6) That the companies standard payment terms apply unless special arrangements have been made in advance.
- 7) A charge of 10% to cover the costs of haulage and related labour will be added to the total invoiced in respect to materials purchased on behalf of the client. This charge only applies to items brought to site by the company and not any third person or persons.
- 8) When providing estimates for tiling, the company assumes an average tile size of 20 x 25 cm wall tile and a 30 x 30 cm floor tile, and that the tiles will be ceramic. Larger or smaller tiles, or ones made from natural stone, porcelain or other materials will attract a surcharge.
- 9) The client agrees to draw the company's attention to any snagging or outstanding/unfinished jobs within 1 week of the job being signed off as completed and finished. After this 1 week notice period responsibility of correction is transferred to the client. This does not affect our standard 12 month guarantee for materials and workmanship (longer guarantees apply on roofs, windows, doors, electrical installations and boiler installations)



The Company agrees,

- 1) That any delivery costs of materials will be agreed with the client prior to delivery and will be clearly accounted for in the estimate or quotation.
- 2) That any variation or modification of these terms and conditions will be valid only if in writing and signed by the proprietor of the company.
- 3) That if the materials, upon examination, are defective or otherwise damaged, the company will accept responsibility for a period of 30 days after the delivery date of the materials.
- 4) That the price stated on the estimate or quotation is subject to fluctuation as a result of an increase in material costs or additional costs arising from unexpected complications postponing the completion of the work.
- 5) That the client may not be held responsible or liable for incomplete or un-started work due to circumstances beyond the control of the client.

General

- 1) If a contract for works has been signed then payment for work carried out by the company will be paid by the client in accordance with the payment schedule.
- 2) If no contract for works has been signed then payment will be made by the client immediately after completion of works carried out by the company, or within 7 days of completion if by verbal or written agreement with All Trade Property Services.
- 3) Further payment extensions or reductions will only be accepted subject to express agreement between the Client and All Trade Property Services.
- 4) All unpaid invoices outstanding after 7 days of the invoice due date will attract interest payable to the company in addition to the outstanding sum. The interest rate is set at Bank of England Base Rate + 7% calculated on the sum outstanding. Interest is calculated weekly until the invoice is paid.
- 5) Commencement of work specified will be conditional on acceptance of these terms and conditions.
- 6) If work commences then the client is deemed to have accepted these terms and conditions.
- 7) These terms and conditions do not affect your statutory rights.

